



Contact Us

DreamStreet Escalation Matrix

Have you tried searching for your query?

If you still need help, you may contact us via your preferred channel. You can also contact DreamStreet's customer support team via App the Contact Us section. For any grievance you can contact us via email at grievance@dreamstreet.tech or call at 9082776182 and we will resolve your issue at the earliest. (Grievance Officer: Girish Panda)

Stocks/Mutual Funds – DreamStreet

Details Of	Contact Person	Address	Contact No	Email ID
Customer Care	Aniket Berde	6th Floor, Ascent, Sudam Kalu Ahire Marg, Worli, Worli Colony, Mumbai, Maharashtra, 400030, India	8433536763 Monday to Friday, (9:00 AM to 6:00 PM)	help@dreamstreet.tech
Head of Customer Care	Mr. Aashish Singh	6th Floor, Ascent, Sudam Kalu Ahire Marg, Worli, Worli Colony, Mumbai, Maharashtra, 400030, India	9082776182 Monday to Friday, (9:00 AM to 6:00 PM)	head.cs@dreamstreet.tech
Compliance Officer	Mr. Girish Panda	6th Floor, Ascent, Sudam Kalu Ahire Marg, Worli, Worli Colony, Mumbai, Maharashtra, 400030, India	9930936984 Monday to Friday, (9:00 AM to 6:00 PM)	compliance@dreamstreet.tech
CEO	Mr. Rahul Mirchandani	6th Floor, Ascent, Sudam Kalu Ahire Marg, Worli, Worli Colony, Mumbai, Maharashtra, 400030, India	9820345541 Monday to Friday, (9:00 AM to 6:00 PM)	founders.office@dreamstreet.tech



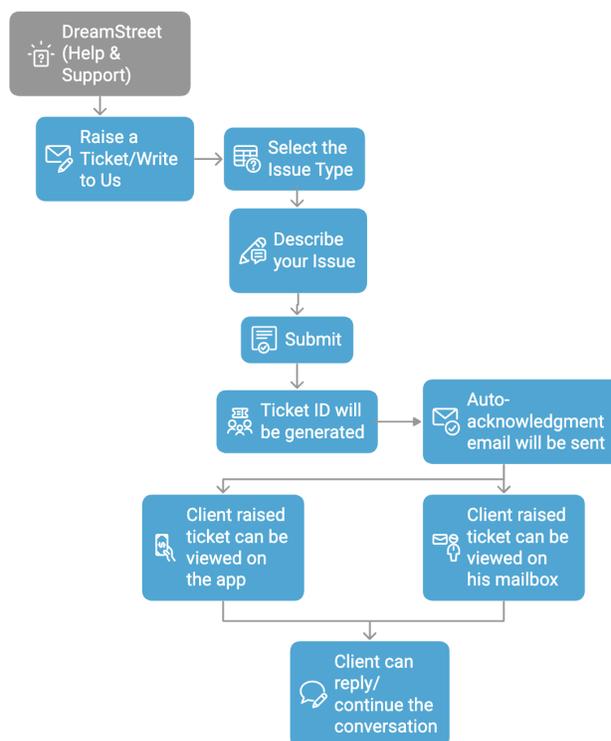
In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE at: <https://bsecrec.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- ODR: <https://smartodr.in/>

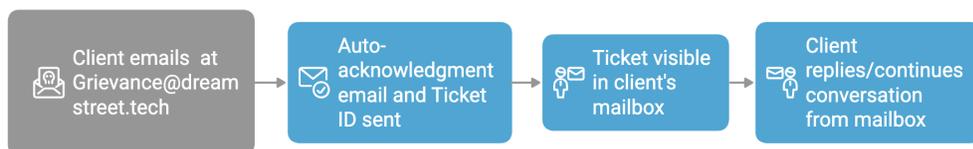
Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Client can raise a complaint by the following methods:

1. Via APP



2. Via Grievance Email



<u>Client can email us at</u>	<u>View</u>	<u>View/Action</u>	<u>View/Action</u>
Grievance@dreamstreet.tech	Auto-acknowledgment email and the Ticket ID will be sent to the client's email ID	Client raised complaint with the generated Ticket ID will be visible in his mailbox	Client can reply/continue the conversation from his mailbox

Grievance redressal mechanism

Please contact the Compliance Officer of the Stock Broker/ Depository Participant
Mr. Girish Panda / Girish@dreamstreet.tech and Phone No. -91-9930936984

You may also approach CEO/ Partner/Proprietor
Mr. Rahul Mirchandani/ email-id Rahul@dreamstreet.tech and Phone No. -91-9820345541.

If not satisfied with the response of the Stock Broker/ Depository Participant, you may contact the concerned Stock Exchange at the following

	Web Address	Contact No	Email ID
BSE	www.bseindia.com	+91 22 2272 8097	is@bseindia.com
NSE	www.nseindia.com	18002660058	ignse@nse.co.in

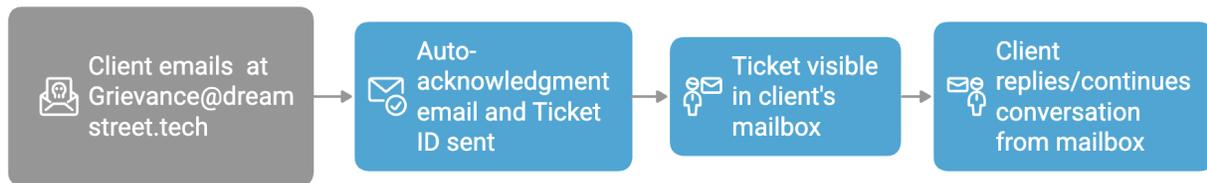
You can also lodge your grievances with SEBI at <http://scores.gov.in>. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 /1800 266 7575



Level 1:

Approach the Stock Broker at the designated Investor Grievance e-mail ID of the stock broker. The Stock Broker will strive to redress the grievance immediately, but not later than 21 days of the receipt of the grievance.

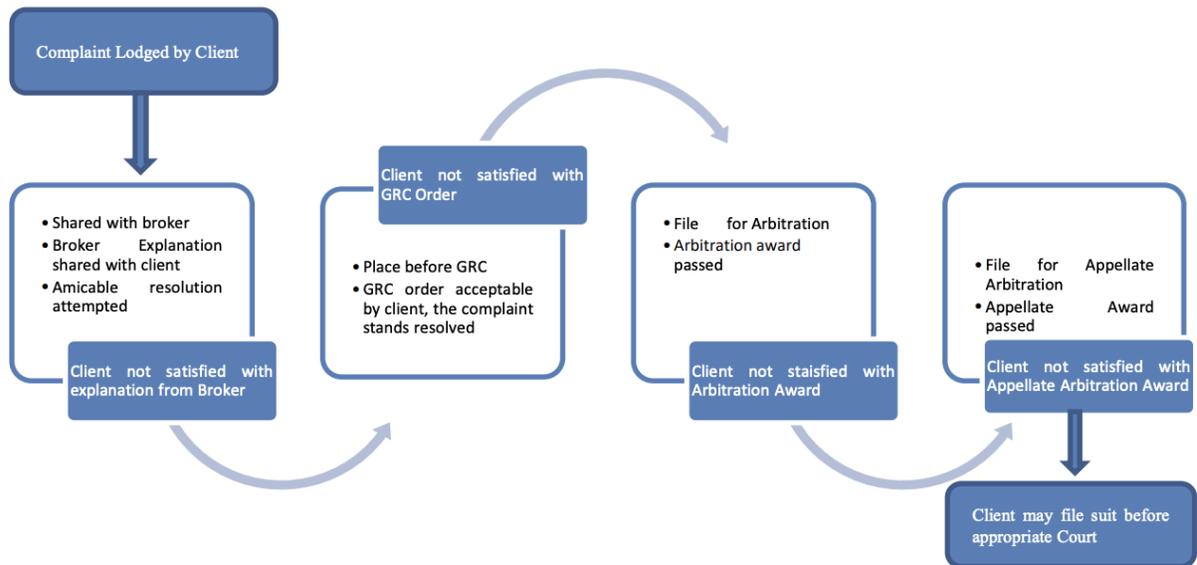
Grievance Email (Escalations)



<u>Client can email us at</u>	<u>View</u>	<u>View/Action</u>	<u>View/Action</u>
Grievance@dreamstreet.tech	Auto-acknowledgment email and the Ticket ID will be sent to the client's email ID	Client raised complaint with the generated Ticket ID will be visible in his mailbox	Client can reply/continue the conversation from his mailbox

Level 2:

Approach the Stock Exchange using the grievance mechanism mentioned at the website of the respective exchange. Complaints Resolution Process at Stock Exchange explained graphically



Directly via SCORES/ODR/DP

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI: <https://scores.sebi.gov.in/>

ODR: <https://smartodr.in/>

CDSL: <https://www.cdslindia.com/index.html>

NSDL: <https://nsdl.co.in/>



Details of Key Managerial Personnel – Finverse Platform Private Limited

Sr. No.	Name	Designation	Mobile Number	Email ID
1	Mr. Rahul Mirchandani	CEO	9820345541	Rahul@dreamstreet.tech
2	Mr. Karan Bansal	Whole Time Director	9836398954	karan@dreamstreet.tech
3	Mr. Girish Panda	Compliance Officer	9930936984	girish@dreamstreet.tech