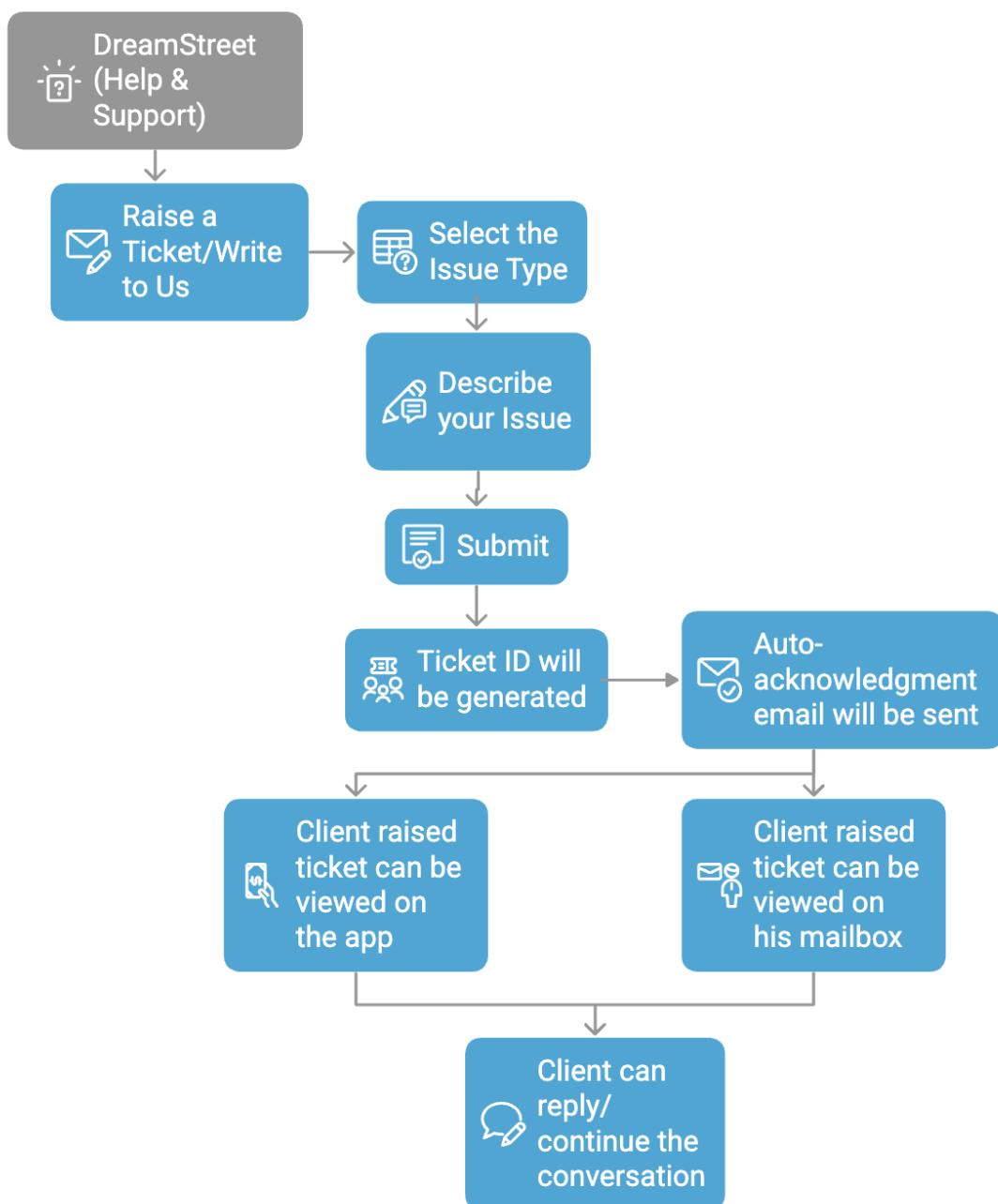




Customer Care & Grievance Redressal Mechanism

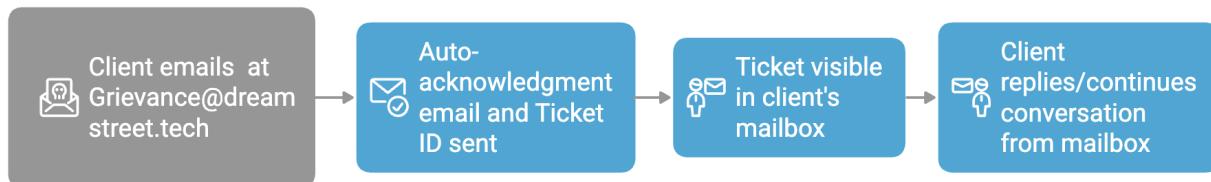
Client can raise a complaint by the following methods:

1. Via APP





2. Via Grievance Email



<u>Client can email us at</u>	<u>View</u>	<u>View/Action</u>	<u>View/Action</u>
Grievance@dreamstreet.tech	Auto-acknowledgment email and the Ticket ID will be sent to the client's email ID	Client raised complaint with the generated Ticket ID will be visible in his mailbox	Client can reply/continue the conversation from his mailbox

DreamStreet Escalation Matrix

Have you tried searching for your query?

If you still need help, you may contact us via your preferred channel. You can also contact DreamStreet's customer support team via App the Contact Us section. For any grievance you can contact us via email at grievance@dreamstreet.tech or call at 9082776182 and we will resolve your issue at the earliest.

Stocks/Mutual Funds – DreamStreet

Details Of	Contact Person	Address	Contact No	Email ID
Customer Care	Aniket Berde	Unit No. 1201-1202, 12th Floor, Wing A, ONE BKC, G Block, Bandra East, Mumbai, Maharashtra 400051, India	8433536763 Monday to Friday, (9:00 AM to 6:00 PM)	help@dreamstreet.tech



Details Of	Contact Person	Address	Contact No	Email ID
Head of Customer Care	Mr. Aashish Singh	Unit No. 1201-1202, 12th Floor, Wing A, ONE BKC, G Block, Bandra East, Mumbai, Maharashtra 400051, India	9082776182 Monday to Friday, (9:00 AM to 6:00 PM)	head.cs@dreamstreet.tech
Compliance Officer	Mr. Girish Panda	Unit No. 1201-1202, 12th Floor, Wing A, ONE BKC, G Block, Bandra East, Mumbai, Maharashtra 400051, India	9930936984 Monday to Friday, (9:00 AM to 6:00 PM)	compliance@dreamstreet.tech
CEO	Mr. Rahul Mirchandani	Unit No. 1201-1202, 12th Floor, Wing A, ONE BKC, G Block, Bandra East, Mumbai, Maharashtra 400051, India	9820345541 Monday to Friday, (9:00 AM to 6:00 PM)	founders.office@dreamstreet.tech

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE at: <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- ODR: <https://smartodr.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.